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Nemaha Co Home Health & Hospice receives award

(MSC News)--Nemaha County Home Health & Hospice has been named a 2018 HHCAHPS Honors recipient by HEALTHCAREfirst, a leading provider of web-based home health and hospice software, billing and coding services, CAHPS surveys and advanced analytics. This prestigious annual review recognizes agencies that continuously provide a positive patient experience and high quality care as measured from the patient's point of view. It acknowledges the highest performing agencies by analyzing the performance of the Home Health Consumer Assessment of Healthcare Providers and Systems (HHCAHPS) survey satisfaction measures.

HHCAHPS Honors acknowledges the highest performing agencies by analyzing performance on the Willingness to Recommend question as a qualifier and then analyzing performance on 18 other questions that comprise the publicly reported measures from April 2017 through March 2018. HHCAHPS Honors recipients include agencies scoring above the HEALTHCAREfirst National Average on at least 85% of the evaluated questions. HEALTHCAREfirst holds a special recognition, HHCAHPS Honors Elite, to recognize home health agencies scoring above the HEALTHCAREfirst National Average on 100% of the evaluated questions.

"HHCAHPS Honors recipients are leading the way in providing and demonstrating a quality patient care," said J. Kevin Porter, CEO of HEALTHCAREfirst. "We are extremely proud to be aligned with such hard working agencies like Nemaha County Home Health & Hospice and we congratulate them on their success."

Nemaha Co Home Health and Hospice Director Patricia Remmers credits a staff truly interested in the patient's success as the primary reason for receiving the award. It is expressed best in this comment received from a patient, " All of the staff were professional and so wonderful. They took great care of me, they respected me and my wishes. We are blessed to have such a great service to help us."

Nemaha County Home Health & Hospice is owned and operated by Sabetha Community Hospital.

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