

Falls City Council approves new dispatch position

(KLZA)-- The Falls City Council has agreed to open up a union contract to create a new Dispatch Supervisor position for the Police Department.

During the September 3, City Council meeting, Police Chief Jamie Baker explained that with new equipment being purchased, trying to upgrade to the next generation 911, he feels it important to have someone responsible for monitoring training, the equipment and the implementation of the new equipment.

In addition, the Council approved the hiring of an additional full-time dispatcher because of the difficulty in hiring part-time dispatchers. This would allow the Supervisor to help cover shifts as needed while also communicating with another 911 dispatch center in Richardson County and also with companies concerning equipment needs for the dispatch center.

Baker said it is difficult to get part-time dispatchers to come in to fill a shift if they have another job, creating difficulty when a full-time dispatcher is ill, or wants time off.

Many Signals Communications